

Pharmacy solutions

Medications prescribed for workplace injuries can present serious safety issues. Without careful oversight, they can often lead to long-term dependency and abuse. Our pharmacy solutions help control the use of these drugs with an approach that puts the injured employee's health and safety first.

Balancing quality care with cost control

At almost a quarter of overall pharmacy spend, opioids are one of the highest-cost therapeutic categories for workers' compensation injuries. Our strategic solutions help clients address the growing problem of escalating pharmacy costs and potential opioid abuse.

Our pharmacy utilization review services are an important part of our overall care management strategy. Our specialty pharmacy nurses, pharmacists and doctors work to ensure that prescribing patterns are in line with evidence-based guidelines and that employees are receiving optimal therapy to facilitate their recovery.

Our expert clinical team is dedicated to controlling medication misuse and abuse by working in collaboration with the examiners, providers and pharmacy benefit managers

to address high risk medications and identify adverse drug trends. This dedication helps drive superior claims results by reducing costs and litigation, improving timeliness in claims handling and promoting early return to work.

Our highly skilled colleagues have the necessary expertise related to drug safety protocols to identify potential problems and they contact providers to recommend alternate therapies when appropriate. Key features of our services include:

- Aggressive management to address claims with dangerous medication issues
- Prevention of chronic and dependency issues before they start
- Targeted interventions to mitigate spend

Our pharmacy program results

35%

of prescriptions requiring utilization review were negotiated, denied or withdrawn

65K

scripts avoided

4:1

net return on investment



Pharmacy utilization review

- Supported by our specialty pharmacy utilization review clinical team
- Services include the capability to address medications from written requests and at the point of sale with quick turnaround

Marijuana review

- Specialized clinical and compliance resource team that ensures any requests for medical marijuana undergo the appropriate review
- Review of case specific and outlying clinical issues when a doctor recommends marijuana for an injured worker
- Provides detailed and thorough clinical explanation to the claims examiner of marijuana's adverse effects on the injured worker as it relates to the specific case

About Careworks

At the heart of any organization are its people. When one of your employees is out of work for illness or injury, Careworks is there, ready to help them on their return to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for your injured workers. And that means better outcomes for you.

To learn more about our managed care solutions, visit [CAREWORKS.COM](https://www.careworks.com)