

Auto first party/PIP claims

Medical bill review



When auto injuries occur, keeping a close eye on medical expenses is essential. We provide fast, accurate bill review for auto first party and PIP claims, helping clients control costs and achieve the highest possible savings.

Our team analyzes all medical bills for auto first party and personal injury protection (PIP) claims to identify and re-price inflated medical charges to appropriate levels. Our advanced technology, robust rules engine and experienced clinical team help maximize savings for clients.

Expert bill review services

Our comprehensive solutions include:

- A service bureau to simplify your in-house workflow
- A virtual mailroom for bill intake/scanning
- Optimal character recognition and electronic bill submission
- Fee schedule or usual and customary rate (UCR) application
- A robust rules engine
- Multiple levels of auditing
- RN complex bill code review
- Electronic payment issuance
- Bill negotiations
- Communication with providers to minimize questions or disputes
- Litigation support
- Analytics

We also have experience in all no-fault states including Florida, Michigan, New Jersey and New York. We can customize our services to fit the specific requirements in each of these states.

Designed for efficiency and quality

Our bill review process starts with the application of the appropriate state fee schedule or UCR, followed by utilization review, NCCI or clinical edits. Our nurse auditors then review all complex medical bills to ensure they include the appropriate coding and documentation.

With their firsthand knowledge of provider billing practices and techniques — combined with innovative technology, robust databases and unique analytical methodologies — our nurse auditors and certified coders can apply rules that prevent overpayment of inappropriate medical charges. And our flexible approach means we can apply the specific components you need to round out your overall process.

Adjusters and risk managers can easily access, review and approve bills through our medical bill review portal. The portal's custom dashboard allows users to filter, sort and analyze data. It provides transparent billing information, including:

- Savings by type/category of bill and state
- Calendar view of billing activity on each claim to track treatment
- and providers and to understand treatment patterns
- Real-time status of every bill in the system
- Turnaround time

Our expertise and technology enable us to provide consistent, high quality bill review services to help clients control costs and make a positive impact on their bottom line.

To learn more about our managed care solutions, visit [CAREWORKS.COM](https://www.careworks.com)