

COLLEAGUE

SPOTLIGHT

## Ellen Rinkenberg, *Clinical Manager*



BASED IN  
INDIANAPOLIS, IN



25 YEARS OF  
INDUSTRY EXPERIENCE

FIELD CASE  
MANAGEMENT

### MEMORABLE EXPERIENCE

My most memorable experience was playing a key role in the onboarding of a new client and ensuring our teams were equipped with the knowledge needed to manage the program. I took initiative by developing clear resources, leading multiple training sessions, and creating solutions that improved efficiency across the division. I especially enjoyed meeting and coaching field nurses during a challenging transition. Throughout this process, I expanded my skills in Excel, videography, and PowerPoint to effectively train staff, streamline workflows, and track progress – all with a strong commitment to operational excellence.

### POWER OF CHOICE

What motivates me is knowing that I make a meaningful impact – whether helping injured employees return to their lives or by guiding clinical teams in professional development. I am passionate about leadership, clinical excellence, and the idea that our choices shape not only our careers, but the lives of the people we serve. True progress comes from individuals choosing to work together, support each other, and contribute in ways that elevate the group.

*“I am so blessed to work with a team-minded group who join their strengths to meet challenges head-on and lift each other up.”*