



# COLLEAGUE

## SPOTLIGHT Christina Flener, *Director Clinical*

LOUISVILLE, KY



25 YEARS OF  
CASE MANAGEMENT



FIELD CASE  
MANAGEMENT

### MEMORABLE EXPERIENCE

My most memorable experience at Careworks has been leading our field case management team this year. It has truly been a year filled with growth. With the onboarding of one of our largest clients, our team has come together in meaningful and impactful ways. I am incredibly grateful for the resilience, adaptability, and teamwork shown across the group. This year has reminded me why I'm so proud to be part of this team.

*“Being part of a team that prioritizes quality, compassion, and outcomes confirmed that this is exactly where I’m meant to be.”*

### POWER OF CHOICE

I use the power of choice by choosing to lead with positivity, integrity, and purpose. In every situation, I focus on the impact my actions and decisions can have on others, especially our injured employees and our team. By leading by example, staying solution-focused, and approaching challenges with a positive mindset, I'm able to help influence outcomes in a meaningful way. Every day is an opportunity to make choices that strengthen our industry and ensure we're providing the best possible experience for those we serve. This has truly been a wonderful experience so far.