



# COLLEAGUE SPOTLIGHT

**Katie Gentry, Director, Bill Review Operations**

**BASED IN  
ARRINGTON, TN**

**23 YEARS OF  
INDUSTRY EXPERIENCE**

**BILL REVIEW  
OPERATIONS**

## MEMORABLE EXPERIENCE

My most memorable experiences come from the relationships I've built over the years. I'm proud to say I've worked alongside some of the same coworkers for more than half my life. Building lifelong friendships with people who share the same values, goals, and aspirations—and even the same sense of humor—makes the work even more meaningful. Growing together both personally and professionally, while growing alongside the company, has been an incredibly rewarding experience. Taking care of our clients and building relationships with them has also been very fulfilling, but over time I discovered that leadership is where my passion lies.

## POWER OF CHOICE

I use the power of choice every day by choosing to do the right thing, even when it isn't the easiest path. I choose to show up with integrity, help where I can, and look for opportunities to make our operation stronger. Whether it's supporting my team, developing colleagues, or finding solutions that better serve our clients, I approach each situation with intention. Those daily choices are how I believe I help make this industry better.

*“Knowing that Careworks is willing to invest in me as a leader, by providing opportunities to grow, learn, and evolve, confirmed that this was the right place for me.”*