

ANCILLARY CARE SOLUTIONS

Language services

For injured employees who speak another language, having interpreters and translators to help them understand medical-related issues is critical. Our extensive language network provides quality interpretation and translation services to support injured employees during their recovery.

Solutions to meet your needs

Our overriding goal is to help injured employees get back to work and life as quickly and safely as possible. Whether you need an in-person interpreter for a scheduled medical appointment, or an on-demand interpreter during a call, Careworks is ready to help. We offer quality interpretation and translation services in over 200 languages through our national network of more than 3,000 American Translators Association (ATA) certified providers.

We coordinate requests for:

- American Sign Language
- In-person interpretation
- On-demand interpretation
- Certified medical and legal translators
- Document translation (medical records, EOBs, settlements)

Popular languages our providers assist with include Spanish, Creole, Serbian, French and Portuguese.

Advantages

- Provider rankings are based on service compliance and feedback
- Real-time communication and management of referrals
- In-house bilingual care coordinators and 24/7 customer care

Connecting injured employees with the care they need

Language services are often accompanied by other ancillary services such as home healthcare and physical therapy. Careworks helps claims professionals save time by having all ancillary services for an injured employee coordinated by a single source.

About Careworks

At the heart of every organization are its people. When an employee is out of work for an illness or injury, Careworks is there, ready to help them on their journey back to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for injured employees. And that means better outcomes for you.

Easy referral options

Email: referrals@careworks.com **Call:** 855.366.6789

Visit: careworks.com